

**DECLARATION (37 CFR 1.63) FOR UTILITY OR DESIGN APPLICATION
USING AN APPLICATION DATA SHEET (37 CFR 1.76)**

Title of Invention: **ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS**

As the below named inventor(s), I/we declare that:

This declaration is directed to:

- ☒ The attached application
- ☐ Application No. , filed on ,
- ☐ as amended on (if applicable);

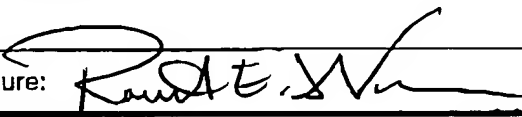
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Citizen of: US	Signature: 
Inventor two's printed name: Tore Berg	
Citizen of: US	Signature:
Inventor three's printed name: Vincent U. Dell'Anno	
Citizen of: US	Signature:
Inventor four's printed name: Julio J. Hernandez	
Citizen of: US	Signature:

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Citizen of: US	Signature:
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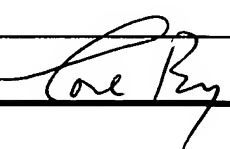
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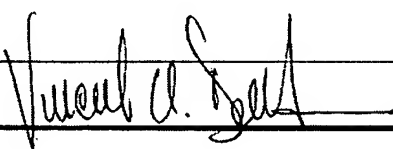
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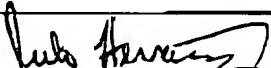
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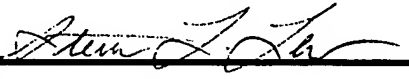
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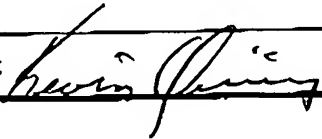
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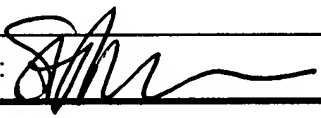
All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon.

FULL NAME OF INVENTOR(S):

Inventor one's printed name: Robert E. Wollan	
Citizen of: US	Signature:
Inventor two's printed name: Tore Berg	
Citizen of: US	Signature:
Inventor three's printed name: Vincent U. Dell'Anno	
Citizen of: US	Signature:
Inventor four's printed name: Julio J. Hernandez	
Citizen of: US	Signature:

☒ additional form(s) attached hereto. Additional inventors or a legal representative are being named on 1 additional form(s) attached hereto.

FULL NAME OF INVENTOR(S) (cont.):

Inventor five's printed name: Alyse S. Kornfeld	
Citizen of: US	Signature:
Inventor six's printed name: Steven L. Lew	
Citizen of: US	Signature:
Inventor seven's printed name: Dawn E. Palmer	
Citizen of: US	Signature:
Inventor eight's printed name: Kevin N. Quiring	
Citizen of: US	Signature:
Inventor nine's printed name: David A. Shapiro	
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Inventor ten's printed name: David Slaw	
Citizen of: US	Signature:
Inventor eleven's printed name: Sajid Usman	
Citizen of: US	Signature: 
Inventor twelve's printed name: Rodney B. Whitsett	
Citizen of: US	Signature:

**DECLARATION (37 CFR 1.63) FOR UTILITY OR DESIGN APPLICATION
USING AN APPLICATION DATA SHEET (37 CFR 1.76)**

Title of Invention: **ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS**

As the below named inventor(s), I/we declare that:

This declaration is directed to:

- ☒ The attached application
- ☐ Application No. _____, filed on _____,
- ☐ as amended on _____ (if applicable);

I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought;

I/we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above;

I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT International filing date of the continuation-in-part application.

All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon.

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Inventor twelve's printed name: Rodney B. Whitsett	
Citizen of: US	Signature: <i>Rodney B. Whitsett</i>